

USER MANUAL

Token usage and Log in

Token installation instructions

Instructions on how to install your FortiToken Mobile application for AlRayan CorpNet Services



AlRayan Bank <alrayantrade@alrayan.com>

To  Zahi Ghandour

 If there are problems with how this message is displayed, click here to view it in a web browser.



ftm_qr_FTKMOB5723E8E11A_EEIB6QOZUAXD53O2.png
632 bytes

Dear admin_111222,

Welcome to One-Time-Password software token.

Please visit [here](#) for instructions on how to install your **FortiToken Mobile** application on your device and to activate your token.

Activation code for FortiToken Mobile FTKMOB5723E8E11A is **EEIB6QOZUAXD53O2**

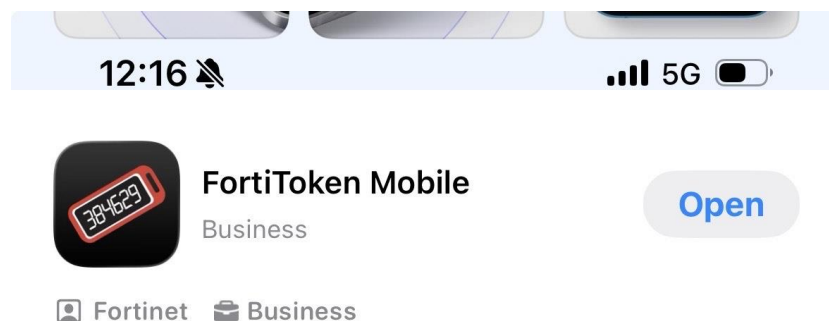
You will need to enter this code on your device. Alternatively use the following QR code image to activate your token with the "Scan Barcode" feature of the app.

You must activate your token by: Tue, Aug 05, 2025 16:02 +03 after which you will need to contact the Corporate Branch or your Relationship Manager to re-initiate your activation.

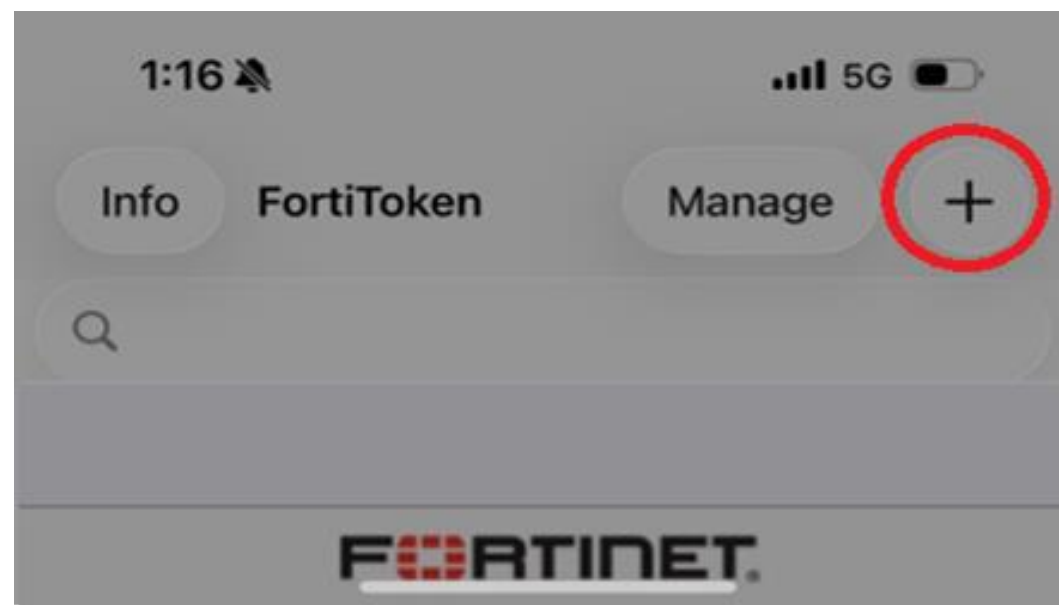
Sincerely,
AlRayan Bank.

Upon onboarding user they will receive email with instructions to activate token.

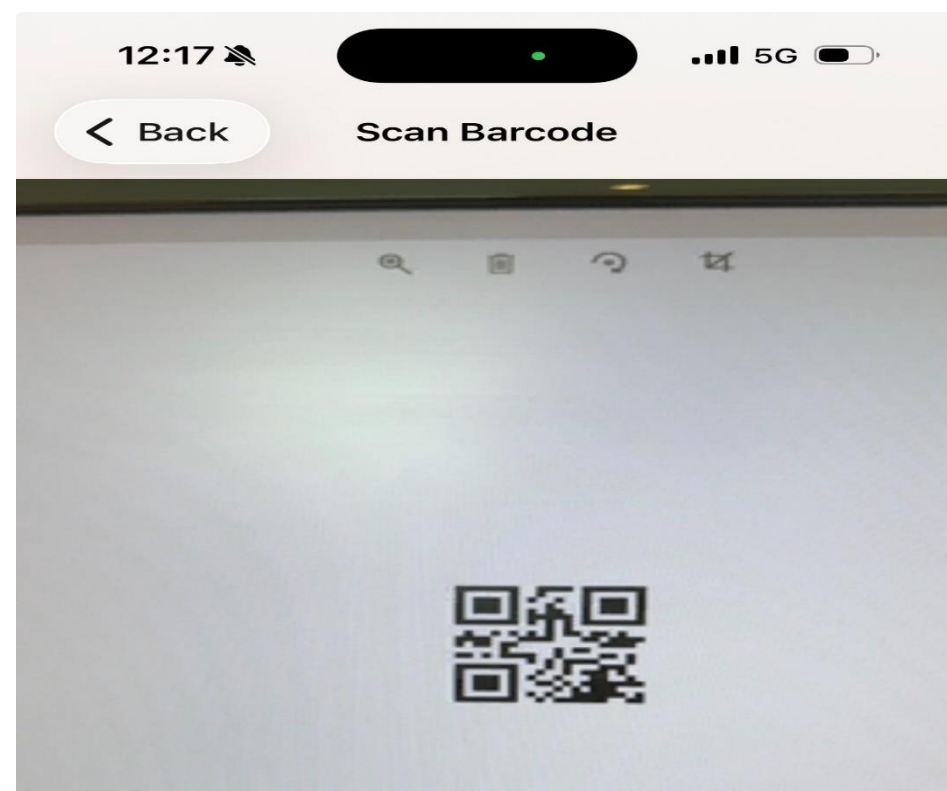
Token installation instructions



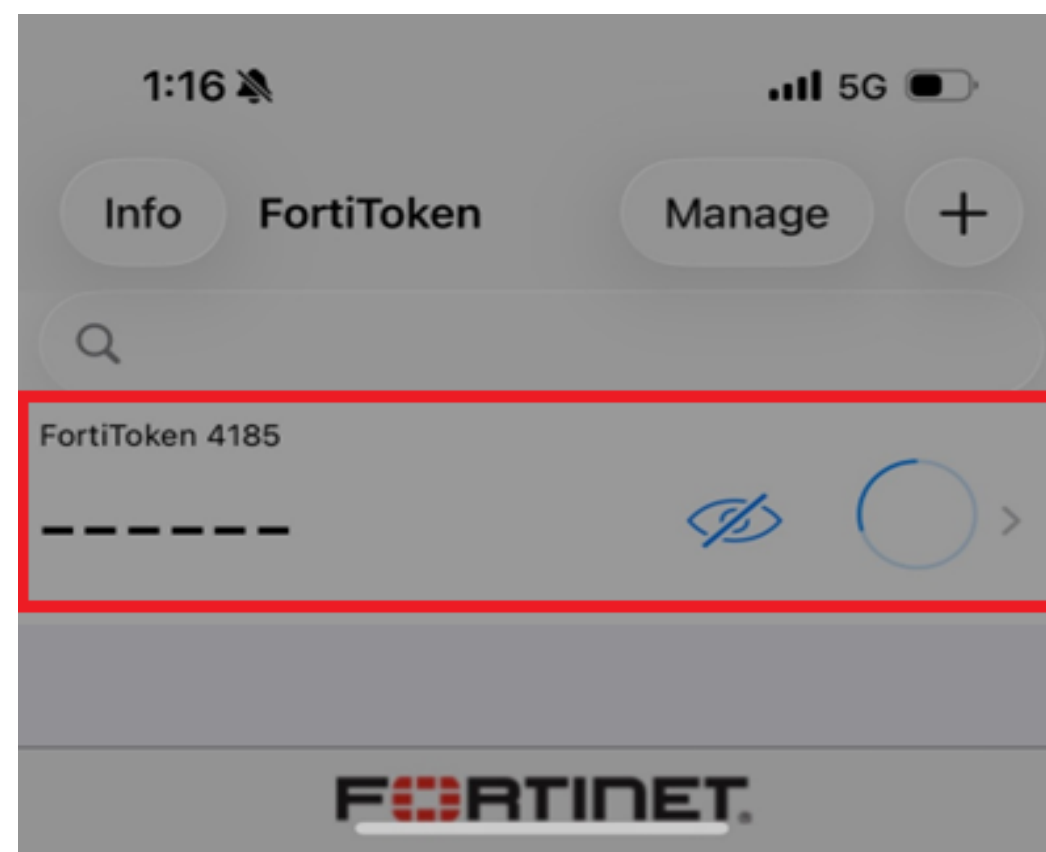
Download soft token application from relevant store.



Click the “+” icon to add/scan token



Scan barcode using the APP



Once completed token will be added

Log in screen

1. Login Screen

While logging in to internet banking or executing transactions user will be prompted to accept token.

- Log in to bank website:
corp.alrayan.com/corporate/portal#/login
- User journey: Corporate ID(CIF) + Username + Password → Session Authentication.
- Accept T&C : Accept Terms and condition after scrolling down and ticking the box and click submit
- Change password: User will be prompted to change password.
- AlRayan CorpNet login will trigger authentication request on registered device for approval.
- If approved, AlRayan CorpNet will proceed and log the customer in.
- If rejected or timed out, AlRayan CorpNet will show "Authentication failed" on screen.
- Customer will have the option to send authentication request again by clicking on "Try again"
- If "Try again" is clicked, a new approval request will be triggered to the device for approval.



CORPORATE CHANNELS

Corporate ID

|

Enter Corporate ID

Username

Enter Username

Password

Enter Password

Login

[Forgot Username or Password?](#)

Support



Secure login

Accept T&C and change password



CORPORATE CHANNELS

TERMS OF SERVICE

2. Customer Instructions

2.1. ARB will treat all Customer Instructions from any trade Module user received by the Bank through TM as valid instructions properly authorized by you. We shall be under no obligation to check the authenticity of Customer Instructions or the authority of the person or persons giving them.

2.2. Where we have reason to believe that a Customer Instruction purporting to come from you has not been properly authorized by you or that any other breach of security has occurred in relation to your use of TM, we reserve the right not to act or to delay acting upon the Customer Instruction and, in that event, we will inform you as soon as reasonably possible.

2.3. You are responsible for the accuracy and completeness of Customer Instructions and for ensuring that they will achieve your intended purpose. We are not liable for any loss or delay where the contents of Customer Instruction are inaccurate or incomplete.

2.4. In the event that you request us to cancel or modify any Customer Instruction, we will make reasonable efforts to comply with your request. However, we are not liable for any failure to cancel or modify the Customer Instruction if such request is received at a time or under circumstances that render us unable to comply with your request.

2.5. We are entitled to debit the accounts of the Customer which use the TM Services for any amounts that we have paid or incurred solely in accordance with a Customer Instruction.

2.6. We may appoint other parties to provide some or all of TM Services under these Terms & Conditions. Such parties are

☒ accept the terms and conditions

Cancel

Submit

UPDATE DETAILS

USER ID

PASSWORD

Change User ID

CONTACT DETAILS

Mobile Number

XXXXXXXX

E-mail

XXXXXXXXXXXXXXXXXX

CHANGE PASSWORD

Current Password*

New Password*

Password must be alphanumeric of at least 8-characters and special characters are not allowed

- Accept T&C : Accept Terms and condition after scrolling down and ticking the box and click submit

Change password: User will be prompted to change password.

Token Screen

2- Step Verification



 We've sent a notification to your phone.
Please check your phone and tap "Approve" to verify it's you.
Waiting for your approval...



Activate Windows
Go to Settings to activate Windows.

AlRayan CorpNet login will trigger authentication request on registered device for approval

2- Step Verification



 Authentication has failed.

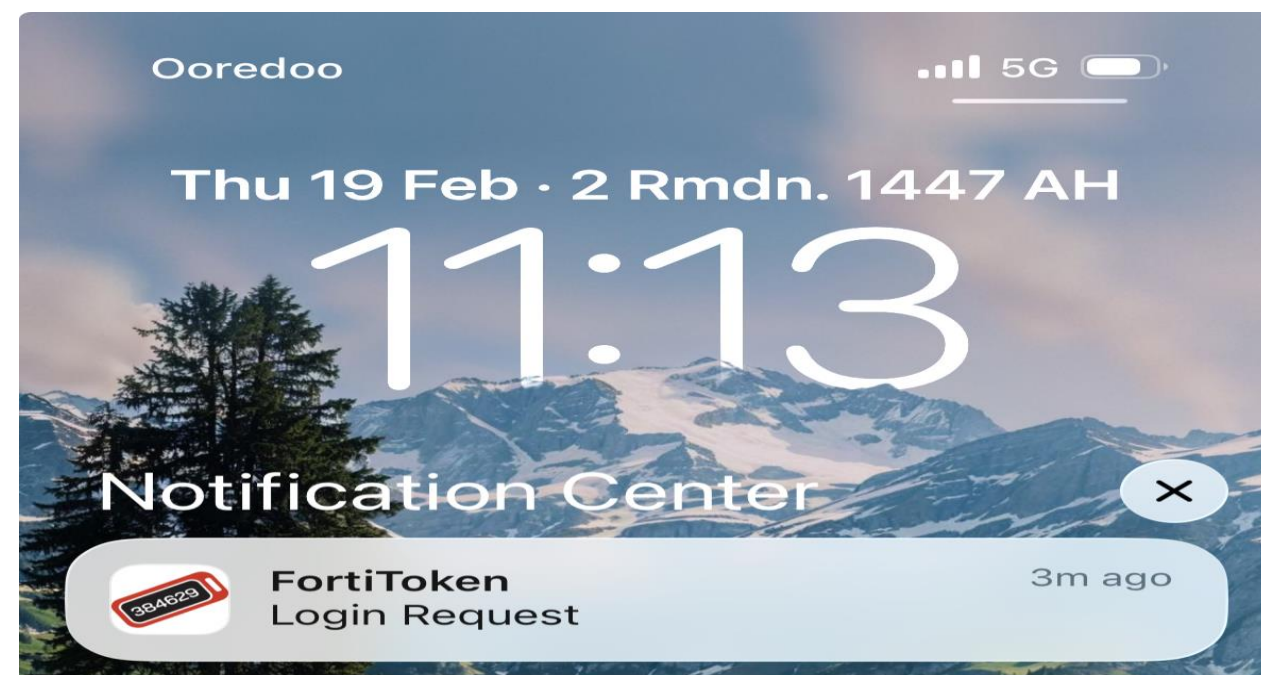
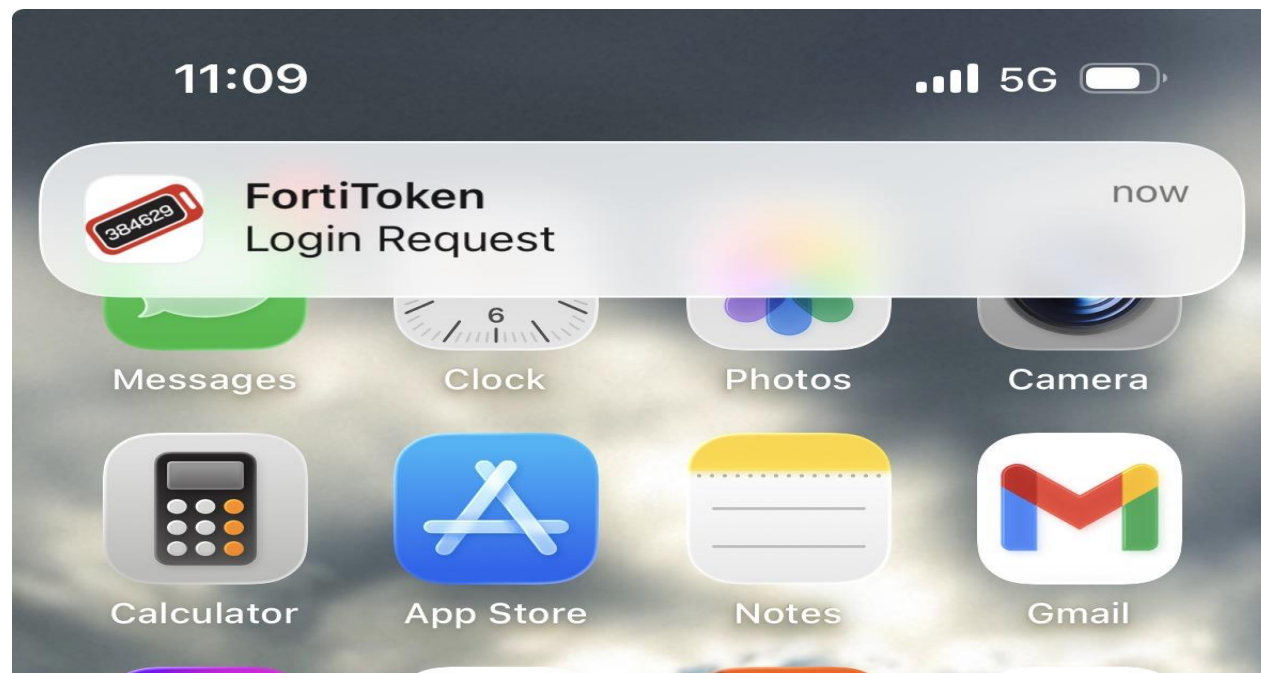
Try Again



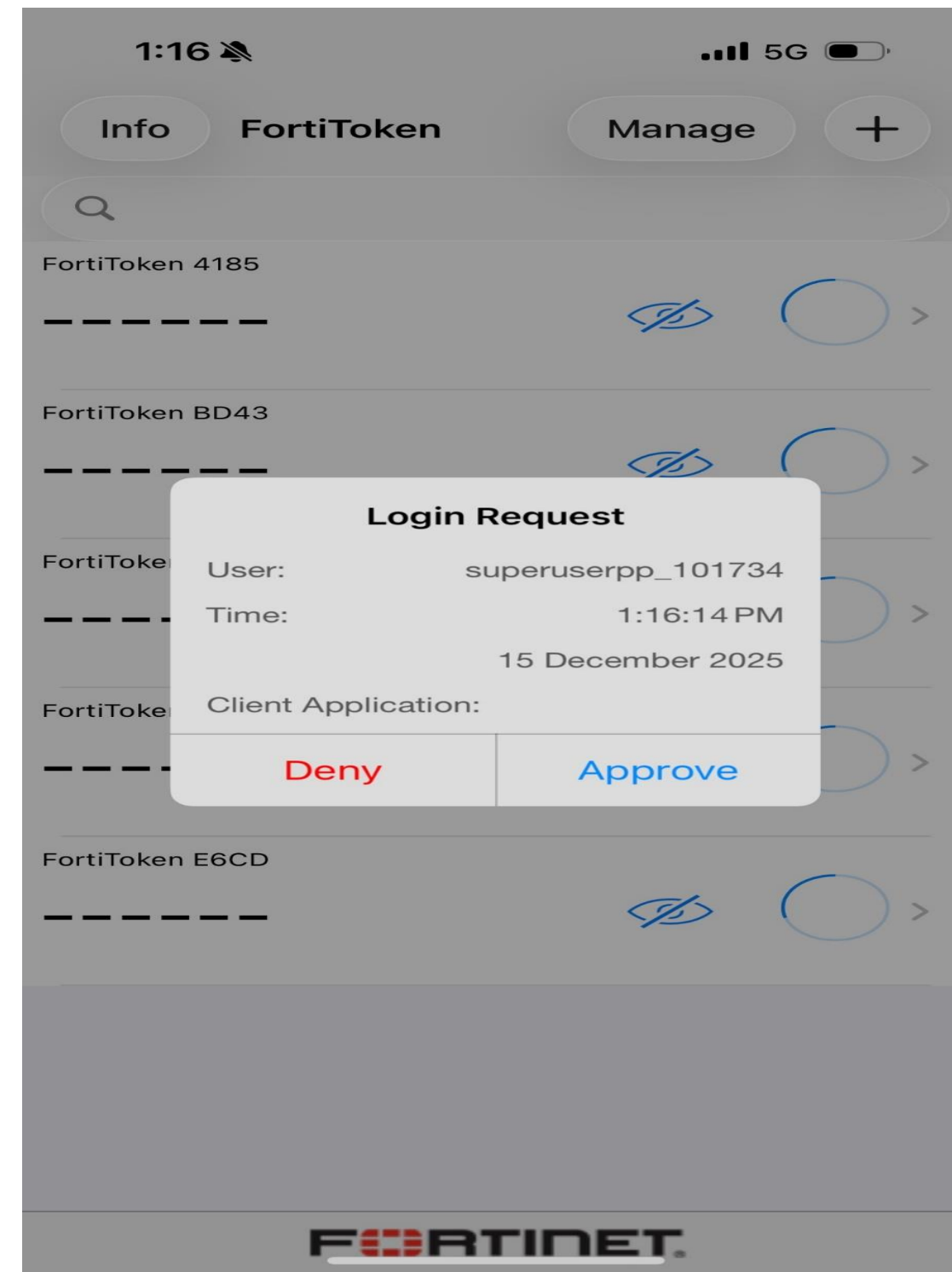
Activate Windows
Go to Settings to activate Windows.

If rejected or timed out, AlRayan CorpNet will show "Authentication failed" on screen.
If "Try again" is clicked, a new approval request will be triggered to the device for approval

Token notify and approve Screen



The token approval will appear as a notification and can be found in notification history/center for later access.



Screen showing message initiated for token usage whether to deny or approve