

USER MANUAL

SECURE EMAIL

Secure Email

Payments Trade Finance Supply Chain Finance Lending Treasury Inquiries & Services Digital Interface Card Services Administration

Last Login on May 18, 2026 16:52 AST

minutes ago [Save](#)

Secure Email

Channel Reference: SE2605000032907

General Details

Applicant Name

Entity*

Topic* **Card Dispute** 1 Sub Topic* **ATM Dispute**

Bank Details

Bank Name* **AlRayan Bank** Issuer's Reference*

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Initiation

[Sections](#)

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To create a **Secure Email**, go to **Inquiries & Services > Secure Email**.

Click **Create Secure Email**.

1

Choose the Topic and Sub Topic and add the Instructions.

2

Click Next.

3

If you need to add an attachment you can either drag and drop the file or manually Browse for it.

4

Proceed by clicking Next which takes you to the preview section where you can go back, Exit, or Submit.